



#### Customer Profile 1:

Miss Blair travelling to Europe via Australia and an overland trip through Africa. The journey is part of her O.E., and when she gets to London she hopes to stay there for two years. She does not want to carry all her money with her. She has NZ\$15,000 saved to take on the trip.

#### Customer Profile 2:

Mr and Mrs Adams are travelling via the USA to Europe. They will spend 10 days in Los Angeles then continue on to Europe. They will collect a hire car in Paris, before travelling around Europe for two months. On the return to New Zealand they will stop in Hong Kong for 4 nights and hope to do some shopping. They have saved \$20,000 to take on the trip.

#### Customer Profile 3:

Mrs Smart and Mrs Blane are travelling to Sydney for a weekend shopping spree. They leave on Thursday and return on Monday. They each have \$3000 budgeted as spending money on the trip.

Advise the customer profiles provided above regarding foreign exchange:

1 Discuss the most suitable form of foreign exchange and why you believe it is the most suitable.

The choices of forms of foreign exchange you will need to make for each of the customer profiles include: cash, travellers cheques, credit cards, bank drafts, transfer of funds, money cards.

You must discuss each of these forms of foreign exchange at least once over the three customer profiles.

2 Explain what to do if the customer loses their cash, travellers cheques and credit cards whilst travelling.

Egypt

Dubai  
OMAN & JORDAN

South  
America

Vietnam  
Cambodia



Africa  
& Indian Ocean  
ISLANDS

